MCEH Spring Internship @ Johns Hopkins Medicine

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<th>Internship title</th>
<th>Systems Engineering Intern</th>
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<td>Reports to</td>
<td>Sr. Director for Systems Engineering, The Johns Hopkins Hospital and Health System Armstrong Institute for Patient Safety and Quality</td>
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**Internship purpose**

The Systems Engineering Intern will join the JHH/JHHS systems engineering team working to eliminate preventable harm, improve patient outcomes and experience, and enhance value in healthcare. The team applies systems engineering, data science and quality assurance methodology to achieve these aims. This internship involves the data quality systems engineering program that seeks to assure end-to-end reliability and integrity of data representing clinical care through the myriad of information technology systems, work processes, and human interactions that translate and transmit the information internally and externally. Information is then synthesized, from a wide variety of sources and methods, to provide actionable feedback to clinical teams and the foundation for system improvement.

The Systems Engineering Intern will work with and learn from senior systems engineers, business intelligence analysts, healthcare safety and quality leaders to identify, analyze, document, monitor and improve systems critical to the goals identified above. The intern will systematically trace system functionality and interfaces, create authoritative visualizations and documentation of complex systems, analyze and communicate system performance data. The documentation, monitoring and improvement of system operations will enable advanced levels of system documentation and change control across the organization.

**Duties and responsibilities**

- Identify, analyze, document, monitor and improve systems critical to enterprise goals
- Systematically trace system functionality and interfaces
- Create authoritative visualizations and documentation of complex systems
- Effectively analyze and communicate work products verbally and through documentation, data products and presentations
- Create a poster and present the results of the internship at the Johns Hopkins Research Symposium on Engineering in Healthcare, Nov 2019

**Qualifications**

- Sophomore or above in a computer science, engineering, statistics, mathematics or related field. Strong rising juniors preferred.
- Experience in working with large datasets and performing data analysis a plus.
- Ability to document/diagram systems, functional block diagrams and technical interfaces.
- Ability to translate technical nature of an approach to non-technical audiences.
- Proficiency in written communication in a professional setting and visual display of information
- Strong interpersonal skills and ability to work as a member of an interdisciplinary team.

The successful candidate will have experience using the following software applications and/or programming languages:
- Required: Excel, PowerPoint
- Preferred: Visio, Tableau
Working conditions and physical requirements

Indoor- shared office environment
Possible exposure to clinical setting (observing workflow)
Ability to physically operate computer
May need to lift up to 20 lbs

Compensation

One academic credit for up to 19.9 hours per week, flexible schedule

Anticipated Start Date

Jan 7, 2019

Duration

Spring Semester, 2019
Possibility for extended internship (up to 9 months) and/or permanent employment, if there is interest on both sides

Location

The Johns Hopkins Hospital, 600 North Wolfe Street, Baltimore, MD 21287

Application Process

Email your resume and one paragraph describing what you are looking to gain from this internship to Vess Vassileva-Clarke: vclarke@jhu.edu.
Please include contact information (name, email address and/or telephone #) for your academic adviser.
Use Subject line “MCEH Spring Internship 2019” for your email.

Applications received on or before Dec 15, 2018 will be given first consideration.